

## Resources Available Today Only at Reduced Prices



### Difficult Co-workers Made Easy Two-DVD Set

This two-DVD set will help you confidently deal with challenging managers and co-workers, handle difficult conversations in ways where everyone feels respected, influence change with people whose behaviour you cannot ignore, effectively manage those people who are incapable of change and take better care of yourself while in the firing line. The DVD also includes a video of Ken's presentation on this topic, as well the illustrated PowerPoint, and comprehensive notes.



### Grow Your Team - Working with Strengths Two-DVD Set

This two-DVD set will help you build stronger, more positive relationships within and between teams, boost morale and satisfaction at work, reduce 'sick' leave and staff turnover, deal well with common challenges in teams before they build into major concerns, recognise and make full use of the strengths in your team and take the productivity of your team to another level. The DVD also includes a video of Ken's presentation on this topic, as well the illustrated PowerPoint, and comprehensive notes.



### Difficult Conversations Made Easy Online Video

This Online Video is a recording of a Webinar that Ken ran, is for you if giving feedback or dealing with upset individuals is a key part of your role, you want to feel more confident in handling difficult conversations well or you want to produce better outcomes from these conversations. If you work in Management, Human Resources, Customer Service or you simply are interested for your own personal development, you will find this recording very worthwhile.



### Strong, Positive Teams Online Video

This Online Video is a recording of a Webinar that Ken ran, will help everyone to pull in the same direction, encourage more of the attitudes you love to see, better understand what each other needs to feel happy and valued at work, respond positively to challenges as they arise and help build a culture at work that is supportive, positive and productive.



### Using Technology for Greater Freedom and Productivity at Work Online Video

This Online Video is a recording of a Webinar that Ken ran, with Internet Specialist, Gihan Perera. Do you sometimes feel like you are suffering information overload and technology is controlling you? Would you like to better use technology to be more productive, feel less stressed, and still build a great Life? Imagine feeling more in control of your workload, enjoying your work more, and having more free time to do what you want.

### Effectiveness Training for Helping Professionals

Learn how to engage difficult & resistant clients, increase a person's motivation for change, break problem patterns, & improve outcomes by up to 65%! In this 10 week course, delivered straight to your in-box, Ken succeeds in translating the research on what works into content that is clear, enjoyable, & easy to put into practice.

### Becoming Solution-focused in Brief Therapy

This Training Package will show you how to use brief interventions to better access client strengths and apply them successfully to their problem situations. You will receive a downloadable version of Ken's PowerPoint and notes from his day-long seminar on this topic as well as his commentary and bonus e-books.

### Managing the Challenging Behaviour of Children and Adolescents

In this valuable Training Package, you will learn proactive measures to reduce the likelihood of behaviour problems occurring, intervene well when it does, stay in control when your buttons are being pushed, and build a young person's strengths and self-esteem. You will receive a downloadable version of Ken's PowerPoint and notes from his day-long seminar on this topic as well as his commentary and bonus e-books.

### Engaging and Motivating ... Difficult Clients

This Training Package will help you to better engage non-voluntary and resistant clients, take advantage of the 5 reasons people, boost people's motivation and ability to move forward, and significantly improve outcomes with only minor adjustments to your approach. This package includes a downloadable version of Ken's PowerPoint, comprehensive notes from his seminar, as well as his commentary and bonus e-books.





## How to Deal with Angry & Demanding People

Angry & demanding people come in all shapes and sizes – & not all of them are customers! In positive & practical audio CD, you will hear Ken be interviewed on how to turn difficult people Angry & demanding people come in all shapes and sizes – & not all of them are customers! In this around & bring out their best.



## Engaging & Motivating Difficult Clients

Do you work in a helping role with difficult clients - people who don't see any problems with their own behaviour when everyone else does or clients who 'have to be there' rather than who want to be? This audio CD will help you improve people's level of readiness for change, take advantage of the five reasons people change, and significantly improve outcomes with only minor adjustments to your approach.

**These Prices are Valid Today Only, So Place Your Order Now**

Products	Valued at	Today's price	Qty	Subtotal
Difficult Co-workers Made Easy DVD	\$98	\$75		
Grow Your Team – Working with Strengths DVD	\$98	\$75		
<b>Both of the above DVD packages</b>	<b>\$196</b>	<b>\$98</b>		
Difficult Conversations Made Easy Online Video	\$150	\$75		
Strong, Positive Teams Online Video	\$150	\$75		
Using Technology for Greater Freedom and Productivity at Work Online Video	\$150	\$75		
<b>All of the above Online Videos</b>	<b>\$450</b>	<b>\$125</b>		
Effectiveness Training for Helping Professionals 10 Week E-learning Course	\$220	\$99		
Becoming Solution-focused in Brief Therapy Training Package	\$220	\$99		
Managing the Challenging Behaviour of Children and Adolescents Training Package	\$220	\$99		
Engaging and Motivating Difficult Clients Training Package	\$220	\$99		
<b>All 3 of the above Training Packages</b>	<b>\$660</b>	<b>\$198</b>		
Dealing with Angry & Demanding People CD	\$39	\$25		
Engaging and Motivating Difficult Clients CD	\$39	\$25		
<b>Both of the above audio CDs</b>	<b>\$78</b>	<b>\$40</b>		
Pack of Ten Post Cards	\$15	\$10		
<b>Total</b>				

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