

Bring Out the *Very Best* in Your Team!



Ken Warren BA, M Soc Sc, CSP is a Relationships Specialist who helps teams to perform at their very best.

Through his positive, interactive and engaging speaking programs, Ken will help your people to:

- ✓ Build even stronger, more positive and productive teams
- ✓ Cope well with the stress and challenges of their work
- ✓ Produce better outcomes with very difficult clients

Ken's Most Popular Topics



**Bring Out the Best
in Your Team**

Do you want to bring out the very best in your team? If so, you will love this program which will help your people to have strong, supportive team relationships; greater openness and honesty at work; increased cooperation with change; and goals achieved by staff all pulling in the same direction.



**Defusing Explosive
Situations: Responding
Well to Demanding
Behaviour**

Do your staff experience demanding or aggressive behaviour from their clients?

If so, they will enjoy this program which will help them to respond confidently to people making unreasonable demands, defuse the frustration or anger of others, and achieve good outcomes while preserving important relationships.



**Positive Solutions
for Difficult People
at Work**

Do you want to encourage positive and respectful team relationships?

This practical, interactive program will help your people avoid offending colleagues by accident, work more easily with people who are different to them, and handle difficult conversations in a more confident and positive way.



**Engaging and
Motivating
Difficult Clients**

Does your team work with mandated and unmotivated clients?

If so, they will love this program which will help them to engage clients who would prefer to be somewhere else, take advantage of the 5 reasons people change, boost people's motivation and ability to move forward, and and achieve better outcomes with only minor changes to their approach.



**Enhance Your Resiliency
and Improve Your
Well-being**

Do you want to help your staff cope well with the stress and challenges of their work?

Based on the latest research, this program will help your people to become more resilient, take better care of themselves and their colleagues, and contribute positively to the morale of their team.



**Contact Ken at 0406 402 800 or email
ken@positivepeoplesolutions.com.au**

You Will Appreciate



Ken has spent his entire career helping people to have better relationships.

He draws on 28 years experience as a Relationship Counsellor as well as in managing his own teams in the government, community and business sectors.

You will find Ken to be friendly and personable, to engage well with your staff, and provide solutions for your workplace that are positive, powerful and practical.

Your people will enjoy his stories, his interactive style, and find his ideas easy to put into practice.

With Ken, you can rest assured he is a quality speaker. He is a past President of the Qld Chapter of the National Speakers Association of Australia, where he is recognised as a Certified Speaking Professional - a certification achieved by less than 10% of professional speakers.

Ken is a great speaker for your next conference or in-house training day.

He will deliver for you a customised presentation that achieves the outcomes you are wanting, leaves your people feeling great, and reflects very positively on your workplace.

What People Are Saying

"Jobmatch recently ran a team building session presented by Ken Warren. It is without doubt the best training we have undertaken in our 20 years of operation. All staff came away enthused and with a new passion for their work. I would recommend the training Ken provides without reservation. It was all we had hoped for and more."

Garry Davison, General Manager, Jobmatch Employment Agency, Sunshine Coast

"The information gained through Ken's presentation on teamwork has been priceless. I am now more aware of the keys to strengthening my team and am already seeing the results just 1 week down the track."

Cherrine Jocusen, Mackay Regional Director, Queensland Department of Corrective Services

"Thanks Ken for running great PD for my Admin Team. It achieved just the outcomes I was wanting: a positive and fun day that was good for their morale, but also better equipped them to deal well with challenges that can arise with parents and staff."

Chris Greig, Business Manager, Balwyn High School, Melbourne

Ken's Other Popular Speaking Programs Include ...

- Difficult Conversations Made Easy
- Negotiating Tools, Techniques and Tactics: Getting to Agreement
- Get on Top of Your Workload and Free Up Your Time
- Work-life Balance: What You Need to Know Before You Tip Over the Edge
- Customer Service Excellence: What Every Workplace Needs to Know

**BOOK
KEN
NOW!**



**Positive
People
Solutions**

Call Ken now for a chat about having him speak at your workplace. He can be contacted through ken@positivepeoplesolutions.com.au or 0406 402 800.

Check out all his **FREE** resources at www.positivepeoplesolutions.com.au