

Relationships at work either make or break a workplace. Make yourself a greater force for good.

Workshop 1: Difficult Co-workers Made Easy



You might already know the personal cost of difficult relationships at work – feeling awful, health problems, dreading to go to work ... But there is also the direct cost to your workplace of sick days, reduced productivity, poor levels of customer service, and increased staff turnover. When you add it up, the cost is enormous. It doesn't have to be this way.

In this positive and practical workshop, you will learn how to:

Dates and locations

Mount Isa	9am to 3pm, Thursday 28 October 2010 All Seasons Mount Isa Verona, Cnr Rodeo and Camooweal Sts
Cairns	9am to 3pm, Thursday 4 November Novotel Cairns Oasis Resort, 122 Lakes St
Brisbane	9am to 3pm, Thursday 11 November Windsor International Motel, Cnr Lutwyche Rd and Bryden St, Windsor
Rockhampton	9am to 3pm, Thursday 18 November Travelodge Rockhampton, 86 Victoria Parade
Adelaide	9am to 3pm, Thursday 25 November Rockford Adelaide, 164 Hindley St
Melbourne	9am to 3pm, Thursday 2 December Batman's Hill on Collins, 623 Collins St

1. Confidently deal with challenging managers and co-workers
2. Handle difficult conversations in ways where everyone feels respected
3. Influence change with people whose behaviour you cannot ignore
4. Effectively manage those people who are incapable of change
5. Take good care of yourself and your colleagues while dealing with the stress

Workshop 2: Grow Your Team – Working with Strengths



Did you know that great teams are built by helping individuals to excel? If you want to grow the people in your team and bring out their best, you will love this workshop.

Based on the latest research and Ken's experience, you will learn how to cultivate the strengths in your team, build great working relationships, and boost morale and performance.

In this presentation for managers, team leaders, and staff of all levels, you will learn how to:

Dates and locations

Mount Isa	9am to 3pm, Friday 29 October 2010 All Seasons Mount Isa Verona, Cnr Rodeo and Camooweal Sts
Cairns	9am to 3pm, Friday 5 November Novotel Cairns Oasis Resort, 122 Lakes St
Brisbane	9am to 3pm, Friday 12 November Windsor International Motel, Cnr Lutwyche Rd and Bryden St, Windsor
Rockhampton	9am to 3pm, Friday 19 November Travelodge Rockhampton, 86 Victoria Parade
Adelaide	9am to 3pm, Friday 26 November Rockford Adelaide, 164 Hindley St
Melbourne	9am to 3pm, Friday 3 December Batman's Hill on Collins, 623 Collins St

1. Build stronger, more positive relationships both within and between teams
2. Improve morale and satisfaction and reduce sick leave and staff turnover
3. Deal well with common workplace challenges before they build into major concerns
4. Make full use of your strengths and those in your team
5. Take the productivity of your team to another level



About the presenter

Ken Warren BA, M Soc Sc, CSP is Australia's leading speaker on People Management Skills and an expert on Human Behaviour.

He draws on 25 years hands on experience managing his own teams in the government, community and business sectors, mentoring managers and team leaders, and counselling co-workers in conflict and individuals with challenging behaviour.

Ken speaks at workplaces and conferences throughout Australia. You will enjoy his openness, his interactive style, and find his ideas easy to put into practice.

Ken is a great speaker for your next conference or in-house training day and can be contacted on 0406 402 800. Download his flyer on his speaking programs [here](#).

"The information gained through Ken's seminar on teamwork has been priceless. I am now more aware of the 12 steps to strengthening my team and am already seeing the results just one week down the track."

Cherrine Jocusen, Regional Director, Qld Dept Corrective Services, Mackay

"Ken Warren recently presented to over 100 of our Support Staff on Workplace Relationships. The outcome was an overwhelming success. The session was professional (in presentation, content and addressing the outcomes desired by the College), interactive with the audience, and humorous. Above all, it was very well received by the wide cross-section of staff who attended the session."

Ray McKinnon, Business Manager, Grace Lutheran College, Brisbane

"Ken's solid presentations are interspersed with humour and interaction, making them memorable and enjoyable. With his unique manner, Ken is right up there among the best presenters we have engaged for our conferences which span 16 years. He has certainly earned our recommendation."

Gary Stokes, CEO, National Association for Rural Student Accommodation, Adelaide

Your registration includes ...

- Comprehensive notes
- Morning tea and lunch
- A Certificate of Attendance
- A great networking opportunity

Contact us:

Positive People Solutions

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Cotton Tree Qld 4558

Telephone: 0406 534 800

Facsimile: (07) 3337 9875 – use of the area code is required

Email: office@positivepeoplesolutions.com.au

How much does each workshop cost?

- Early-bird registration: \$299 per seminar if paid 2 weeks prior
- Normal registration: \$349 per seminar
- 3 or more people: \$269 per person
- Register for both workshops: \$269 per seminar

Registration

Please register for Both seminars Difficult Co-workers Made Easy Grow Your Team - Working with Strengths

in Mount Isa Cairns Brisbane Rockhampton Adelaide Melbourne

Name(s): _____

Organisation: _____ Address: _____

Postcode: _____ Telephone: _____ Email: _____

Payment by Cheque Credit card Please invoice _____

Card type: Visa MasterCard Bankcard Name on card: _____

Card number: _____ / _____ / _____ / _____

Expiry: _____ / _____ Amount: \$ _____ Signature: _____

Special Dietary Requirements: _____