



It's All About Relationships:

Building Positive, Respectful Relationships at Work

There is no doubt that the quality of team relationships has a direct effect on morale, team performance, and service delivery.

But relationships with your manager and colleagues are not always easy.

Given the pressures of high workloads and the different personalities you work with, it is all too easy to get out of step and for misunderstandings to occur.

Fortunately, there are actions we can all take to fit in more easily with colleagues, sort through difficulties when they arise, and create stronger, more positive, team relationships.

Who is this workshop for?

- Leaders who want to create an even stronger and more cohesive team
- People presently dealing with strained relationships at work
- Leaders who wish to encourage more open, respectful conversations
- Those who support team members in resolving difficulties
- Leaders and team members who want to build a positive, supportive workplace culture

Learn how to:

1. Reduce the risk of misunderstandings occurring between colleagues
2. Work more easily with the different personalities in your team
3. Respond helpfully to unfair accusations and negative feedback
4. Reduce the risk of workplace bullying occurring or being perceived
5. Work through difficulties before they escalate into major concerns
6. Overcome upsets when they occur and get relationships back on track
7. Contribute positively to morale and strong team relationships
8. Develop a clear understanding of the behaviours that all need to share

Your registration includes:

- An interactive, enjoyable and practical workshop
- Illustrated notes and bonus resources
- A Certificate of Attendance for your PD records
- Continuous tea / coffee, and a lovely morning tea and lunch
- A great networking opportunity
- Opportunity to speak with Ken both during and after the day

What people are saying

"Our school engaged Ken to run a full-day workshop on building stronger, more positive, team relationships. The feedback from staff has been tremendous: 'The most beneficial PD I've had in many years', said one of my teachers. At the end of the day, there was such a positive buzz around the room and a genuine appreciation of the spark Ken had ignited across our whole team."

Marie Mortlock, Principal, Bray Park State School, Brisbane

"I found Ken's session to be incredibly empowering. I am leaving today with many new tools to assist me in my relationships both in the workplace and at home. Thank you for a well-presented, incredibly informative day of professional learning."

Sam Woodham, Principal, Summerdale Primary School, Tasmania

Workshop dates and locations

Toowoomba - 9am to 3pm, Friday 12th May, 2017 - Platinum International, 326 James St, Toowoomba

Launceston - 9am to 3pm, Thursday 18th May, 2017 - Peppers Seaport Hotel, 28 Seaport Boulevard, Launceston
(Wheelchair accessible & paid car parking available nearby)

Hobart - 9am to 3pm, Friday 19th May, 2017 - Salamanca Inn, 10 Gladstone St, Hobart

Gold Coast - 9am to 3pm, Friday 26th May, 2017 - Sofitel, 81 Surf Parade, Broadbeach
(Wheelchair accessible & on-site paid car parking)

Albury Wodonga - 9am to 3pm, Friday 2nd June, 2017 - Quality Resort Siesta Albury, 416-422 Wagga Rd, Albury (Wheelchair accessible)

Tamworth - 9am to 3pm, Friday 9th June, 2017 - Quality Hotel Powerhouse Tamworth, New England Hwy (Armidale Rd), Tamworth
(Wheelchair accessible & complimentary car parking available)

Cairns - 9am to 3pm, Friday 16th June, 2017 - Pacific Hotel Cairns, 43 The Esplanade, Cairns
(Wheelchair accessible & car parking available at Reef Casino, directly across the road, approx \$8 per day)

Newcastle - 9am to 3pm, Friday 23rd June, 2017 - Noah's On The Beach, Cnr Shortland Esplanade & Zaara St (Wheelchair accessible and limited on-site car parking)

"Ken made me feel at ease straight away after he introduced himself on my arrival. That made me feel that I was not just a number in his class, but another human being. I found Ken very easy to understand and knowledgeable on the subject. I walked away with new skills and understanding which will come in handy when dealing with challenging people. Thoroughly enjoyed his training."

Susanne Mulholland, CatholicCare NT, Katherine

About the presenter



Ken Warren BA, M Soc Sc, CSP is a Relationships Specialist who helps teams to perform at their very best.

Ken's expertise comes from 30 years experience ...

- ✓ Leading his own teams in the government, community and business sectors
- ✓ Coaching leaders on how to bring out the best in their teams
- ✓ Assisting workplaces dealing with major change, high workloads, and challenging clients
- ✓ Counselling people dealing with relationship difficulties at home or work
- ✓ Writing for leadership journals, association newsletters, and newspapers around Australia

Ken is the Director of Positive People Solutions, a speaking business based on the Sunshine Coast.

He speaks at conferences and workplaces throughout Australia, particularly in the Education, Health and Community sectors.

He has helped thousands of workplaces to build stronger teams, enhance resilience, and become more effective.

With Ken, you can be assured of enjoying a quality speaker. He is a past Qld State President of Professional Speakers Australia where he is accredited as a Certified Speaking Professional (CSP) - a recognition achieved by less than 7% of professional speakers.

You will enjoy his stories, his interactive style, and find his ideas easy to put into practice.

Registration form

Please register the following people for the Workshop: **It's All About Relationships: Building Positive, Respectful Relationships at Work**

REGISTER NOW!

Early-bird registration:

\$299 per person if paid one week prior

Normal registration: \$359 per person

Group of 3 to 5 people:

\$289 per person

Group of 6 or more people:

\$279 per person

Name(s): _____

Workshop location: _____ Special dietary needs: _____

Organisation: _____

Address: _____ Postcode: _____

Telephone: () _____ Email(s): _____

Payment by: Cheque Credit card Please invoice to: _____

Card type: Visa MasterCard Name on card: _____

Card number: _____

Expiry: _____ Amount: \$ _____ CCV: _____

(3 digit no. on back of cc)

Signature: _____



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